



Telangana
Tourism

CITIZENS' CHARTER



TELANGANA TOURISM DEVELOPMENT
CORPORATION LIMITED

TELANGANA TOURISM
DEVELOPMENT CORPORATION LIMITED
(TGTDCCL) –
CITIZEN'S CHARTER

After bifurcation of States and formation of Telangana State, the Andhra Pradesh State Tourism Development Corporation Limited was also bifurcated and a new Corporation for Telangana State was formed called Telangana Tourism Development Corporation Limited (TGTDCCL) in the year 2014. Telangana Tourism Development Corporation Limited (TGTDCCL) an undertaking of Government of Telangana, was incorporated under Companies Act, 2013 (18 of 2013).

The Corporation is set up to promote Tourism in the State of Telangana. As part of its endeavor to make Telangana as the modern & tourist friendly State, various initiatives in recent years are taken up for development of tourism, service and hospitality for the guests visiting Telangana State not only from various States of India but also abroad.

Tourism has emerged as one of the largest industries in the World today. It is an industry which can easily change the economic scenario of a country. Several countries have transformed themselves through tourism and created a global presence in the tourism industry. Tourism is not directed to commercial or population centers but in most cases towards natural and cultural resources. Thus tourism can contribute significantly where other commercial activities are limited. **Developed tourism can bring smiles to every household of a State or a Country.** Tourist movements have spread across the globe, becoming for many of them an important sector in terms of employment generation and foreign exchange earnings.

This citizen's charter has been prepared with a view to allow the citizens to take advantage of the schemes and services rendered by the TGTDCCL.

TGTDCCL is committed to encourage and promote tourism services to facilitate a high standard of professionalism, principled behavior, moral responsibility, public accountability in a streamlined process through committed environment with motivated workforce for making TELANGANA a major national and international Tourism Destination.

MISSION:-

- ➔ To promote Telangana Tourism with a new approach of vigorous massive campaigning so as to bring maximum Domestic as well as Foreign Tourists for economic development of the State
- ➔ To enrich the quality of life and culture of the people through Tourism
- ➔ To identify most popular and attractive tourist destinations and develop tourist infrastructure in and around them
- ➔ To create an investment friendly atmosphere for promotion of Tourism by making full use of ease of doing business
- ➔ To ensure safety and security of the tourists
- ➔ To increase tourist inflow domestic / international to the State so that maximum revenue is generated to the State Exchequer, improve business related to Tourism Industry and development in the Tourism Sector

DETAILS OF CLIENTS:-

The Ministry of Tourism, Govt. of India, New Delhi

Department of Tourism, Govt. of Telangana, Hyderabad

Department of Youth Advancement, Tourism & Culture, Govt. of Telangana, Hyderabad

Citizens

Both national and international tourists

Spice Jet Airways

Red Bus

CENTRAL RESERVATION & INFORMATION OFFICES:-

(1) Hyderabad,

Bhasheerbagh Ph.No.040-29801039/40
Cell 9848540371

Tankbund Road Ph.No.040-23450165
Cell 9848125720

Paryatakbhavan Ph.No.040-23414334
Cell 9848306435

Shilparamam Ph.No.040-23119557
Cell 9666578880

Kukatpally Ph.No.040-23052028
Cell 9848540374

Dilsukhnagar Cell 9848007020

Secunderabad Ph.No.040-27893100
(Yatrinivas) Cell 9848126947

Himayathnagar Ph.No.23262151 to 54

Salarjung Museum Cell 970518867

Airport Cell 8096947700

(2) Calcutta

Cell 9163617823, 77972433398

(3) Chennai

Ph. No.044-25333343
Cell 75003230

**TOLL FREE
180042546464**

Website: www.tourism.telangana.gov.in / www.tgtdc.in
www.telanganatourism.gov.in

Helpdesk: helpdesk@tgtdc.in SMS to 8501000035

PLACES TO VISIT IN HYDERABAD:-

(1) GOLKONDA FORT:- At a distance of 13 KMs from Hyderabad is a magnificent structure that reflects the genius of its builders with walled enclosures and places on the hillock. The fort is well known for its acoustics and its ingenious water supply. The sage of Golconda is uniquely depicted every evening at 06.30 pm and 07.30 pm through sound & light show that takes us through golden days of Golconda with voice over by Mr.Amitabh Bachchan, Film Actor.

(2) SALARJUNG MUSEUM:- This museum houses one of the biggest on-man collections of antiques of the world by Mir Yousuf Ali Khan, Salar Jung III. The objects d'art include Persian carpets, Mughal miniatures, Chinese porcelain, Japanese lacquerware, famous statues including the Veiled Rebecca and Marguerite and Mephistopheles, a superb collection of jade, daggers belonging to Queen Noor Jahan and the Emperors Jahangir and Shah Jahan & Aurangzeb's sword.

(3) CHOWMOHALLA PALACE:- The magnificent Chowmahalla Palace was the seat of the Asaf Jahi dynasty where the Nizams entertained their official guests and royal visitors. Built over 200 years ago, Chowmahalla Palace is renowned for its unique style and elegance. A synthesis of many architectural styles and influences.

(4) CHARMINAR :- Mohammed Quli Quth Shah, the founder of Hyderabad, built Charminar in 1591 at the centre of original City layout. Four graceful minarets soar to a height of 48.7 m above the ground. Charminar has 45 prayer spaces and a mosque in it. Visitors can view the architectural splendor inside the Charminar. The monument is illuminated in the evenings with dynamic lighting.

(4) TARAMATI BARADARI:- The 17th century monument built for the court musician revived to its own old glory. A cultural complex created around the illuminated monument is a new tourist attraction. The facilities here include Hotel, Restaurant, Bar, Conference Hall, Swimming Pool apart from the Open Air Theatre and an Indoor Auditorium.

(5) QUTUB SHAHI TOMBS:- The Tombs of the legendary Qutub Shahi Kings lie about a kilometer away from Banjara Darwaza of the Golconda Fort. These tombs form a large group and stand on a raised platform. The tombs are built in Persian. Pathan and the Hindu architectural system using grey granite with stucco ornamentation. This oldest historical monument is one of its kind in the world where an entire dynasty has been buried at one place.

(6) NEHRU ZOOLOGICAL PARK:- Spanning 300 lush green acres, the Nehru Zoological Park is a must for nature lovers. It has over 250 species of animals and birds, most of which are kept in conditions as close to their natural habitats as possible. This is first zoo to create mooted enclosures for animals. The Lion Safari Park, Natural History Museum and Children's Train are the added attractions.

(7) LUMBHINI PARK :- This beautiful park is situated on the shore of Hussainsagar lake. The landscaping here is a visual treat. A musically synchronized water fountain and a floral clock are major attractions here. Lumbini Park jetty is a major point for pleasure boating to Budha Statue.

(8) NTR GARDENS :- A leisure and entertainment centre adjoining the Hussainsagar lake, the NTR Gardens on the Necklace Road.

PLACES TO VISIT IN TELANGANA STATE

(1) YADAGIRIGUTTA TEMPLE:- Lakshmi Narasimha Swamy Temple – 62 KMs from Hyderabad.

(2) KULPAKJI JAIN TEMPLE:- The Kulpakji Temple – 78 KMs from Hyderabad and it is also known as "Shri Shwetambar Jain Tirth".

(3) NAGARJUNA SAGAR DAM:- 153 KMs from Hyderabad is considered one of the largest dams built in the recent times in Asia.

(4) SRIPARVATA ARAMA (BUDDHAVANAM):- 146 KMs from Hyderabad is located in an extent of 274 acres of land on the left Bank of river Krishna and divided into eight sigments.

(5) JOGULAMBA TEMPLE:- 222 KMs from Hyderabad, at Alampur is one of the 18 Shakthipeetas. The principal deities are Jogulamba and Balabrahmeshwara.

Nearby is the Navabrahma Temples, a group of 9 temples dedicated to Shiva. A short distance away is the Papanashanam Temple complex.

(6) GADWAL FORT:- 191 KMs from Hyderabad was built by Peda Soma Bhupaludu, the ruler of the Gadwal Samasthanam (1703-1710).

(7) ANATHAGIRI HILLS:- 81 KMs from Hyderabad, poor men's Ooti in summer – it is considered as one of the dense forests in Telangana Region.

Nearby is the **Ananthapadmanabha Swamy Temple** 78 KMs from Hyderabad dedicated to worship Lord Vishnu.

(8) CHILKUR BALAJI TEMPLE:- 28 KMs from Hyderabad is located on the banks of the Osman Sagar Lake.

(9) MEDAK FORT:- Methukudurgam, as the Medak Fort – 95 KMs from Hyderabad was known earlier, is on a hillock at a height of 1450 feet. Prataprudra of the Kakatiya Dynasty, built this Fort in the 12th Century BC.

At an hour's ride is the **Singoor Dam** (96 KMs from Hyderabad) that is built on the river Manjeera.

(10) EDUPAYALA DURGA BHAVANI TEMPLE:- 95 KMs from Hyderabad is dedicated to Goddess Kanaka Durga.

(11) MEDAK CHURCH:- 97 KMs from Hyderabad, set in a sprawling compound, has a length of 200 feet and is 100 feet wide. The main tower is 175 feet.

(12) DICHPALLY RAMALAYAM:- 161 KMs from Hyderabad, a fort temple in Nizamabad district is said to have been built during the Kakatiyan rule.

(13) ALI SAGAR RESERVOIR :- 191 KMs from Hyderabad, located in Janakampet village in Nizamabad District.

(14) BADA PAHAD DURGA:- 171 KMs from Hyderabad, a Muslim Pilgrim Centre is located in Bada Pahad village 43 KMs from Nizamabad.

(15) GNANA SARSWATHI DEVI TEMPLE – BASAR:- 207 KMs from Hyderabad is the presiding deity. The idol is bedecked with turmeric.

(16) KUNTALA WATERFALLS:- 270 KMs from Hyderabad – 100 metres wide and fall from about 40 meters are the largest waterfalls in South India.

(17) GAYATRI WATERFALLS:- 270 KMs from Hyderabad are deep inside the forest and require trekking of about 5 KMs.

(18) KAWAL WILDLIFE SANCTUARY :- 295 KMs from Hyderabad was established in 1964 and presently covers an area of nearly 200 sq KMs.

(19) KONDA GATTU ANJENEYA SWAMY TEMPLE:- 146 KMs from Hyderabad – the temple is rectangular in shape and has a very functional architecture.

Around 50 KMs from Kondagattu is **Dharmapuri – Lakshmi Narasimha Swamy** (229 KMs from Hyderabad) a temple town on the banks of the river Godavari. Dharmapuri is one of the sites for the Godavari Pushkaralu.

Kotilingala is a Hindu pilgrimage site in Jagithyal – traditional Shiva Temple.

(20) VEMULAWADA TEMPLE :- The Raja Rajeshwara Temple 150 KMs from Hyderabad at Vemulawada is among the most popular Shiva Temples in the State of Telangana.

(21) ELAGANDAL FORT :- 20 KMs from Vemulawada and 180 KMs from Hyderabad. The Fort is thought to be built during the Kakatiya period, but later it was under the Qutub Shahis, Moghuls and the Nizams.

(22) KALESHWARA MUKTESHWARA SWAMY TEMPLE :- 262 KMs from Hyderabad – a Temple that is unique with two Shivlingas.

The **prestigious irrigation project** of Telangana is at Kaleshwaram said to be the biggest irrigation project in the world.

(23) KEESARGUTTA TEMPLE :- 39 KMs from Hyderabad, famous for its Shiva Temple, built in South Indian architectural style.

(24) WARANGAL FORT:- 150 KMs from Hyderabad, in the early 13th century the imposing Warangal Fort was a sprawling complex comprising of 7 forts, 360 wells and 360 temples.

Near the Warangal Fort is the **Thousand Pillar Temple** intricately carved pillars are placed with geometrical precision in main Mandapa and the Kalyana Mandapa.

The **Bhadrakali Temple** located close, is one of the oldest shrines of its kind in India. Built in 625 BC by the Chalukya King, this temple lies next to the Bhadrakali Lake.

(25) PAKHAL LAKE :- 240 KMs from Hyderabad is a man-made lake which was built during Kakatiya rule. This lake was built in 1213 AD by the Kakatiya King Ganapati Deva.

Pakhal Wildlife Sanctuary :- The sanctuary covers an area of 839 sq KM and is bestowed with rare flora and fauna.

(26) LAKNAVARAM LAKE :- 216 KMs from Hyderabad, cover an area of 10,000 acres. The Kakatiyas constructed a sluice gate to control the flow of water thereby converting the lake as a water source for irrigation. There are 13 islands in the lake and three of them are connected by a suspension bridge. Another suspension bridge was brought into use - TGTDC has a lake resort on one of the islands and also runs boat cruise on the lake.

40 KMs from Laknavaram, is the **Eturnagaram Wildlife Sanctuary** - The river Godavari passes through the Sanctuary, which is spread in an area of over 800 sq KMs.

20 KMs from Laknavaram is Medaram, where the biennial Samakka SDaralamma Jatara is held. The jatara is a classic example of the Indian tradition of celebrating its rebels and warriors.

(27) RAMAPPA TEMPLE :- 208 KMs from Hyderabad – constructed in 1173 BC during the reign of Kakatiya King Ganapati Deva, is perhaps the only temple known by its architect than the deity Rudreshwara.

Ramappa Lake :- close by was also built by the Kakatiya Kings.

Pandavula Guhalu :- (near Ramappa) these caves are in the thickly forested hillock in Narsapur village. In these caves are extraordinary murals dating back in the 9-10 century.

(28) BADRACHALAM TEMPLE :- 312 KMs from Hyderabad – is said to be a part of the Dandakaryana Forest where Lord Rama, Laxamana and Sita crossed through their 14 year exile. The temple in Bhadrachalam is closely connected with the life of the 17th Century saint composer Kancharla Gopanna who was known as Bhakta Ramada.

Parnasala :- The spot where Lord Rama along with Sita and Brother Laxmana stayed during their exile.

Kinnerasani Wild Life Sanctuary is nearby and offers nature lovers a wide variety of flora and fauna.

(29) SRISAILAM:- Sri sailam is a pilgrim destination of supreme significance – find serenity for the soul and experience sublime spiritual peace in divine surrounds. Nallamala forests is the magnificent 12th century temple of Lord Mallikarjuna Swamy and Bhramarambha.

On the way to Srisailam, 1.5 KMs from temple is a shrine of Lord Vinayaka. The deity here is known as Sakshi Ganapati, as he is said to be recording the visit of pilgrims to the Mallikarjuna Swamy Temple, as Lord Shiva's witness.

(30) SOMASILA :- The ancient 7th century Someswara Swamy temple at Somasila, a highly revered shrine, situated 200 KMs from Hyderabad and 9 KMs from Kollapur in Mahabubnagar Dist.

(31) FARAHABAD :- This beautiful nature retreat is nestled among the forest of the Nallamala Hills in the Eastern Ghats at an altitude of about 914 m. Farahabad literally means 'Mount Pleasant' located in Mahabubnagar Dist.

(32) MALLELA THEERTHAM :- Another delightful sight on the route from Hyderabad to Srisailam is the Mallela Threertham, sparkling water fall located 50 KMs from Srisailam.

BUDDHIST SITES IN TELANGANA STATE

The advent of Buddhism into the Telangana Region is traced back to the very lifetime of the Buddha himself i.e., the 5th Century BC. The presence of Assaka Janapada, part of present Telangana, as one of the 16 Maha Janapada in ancient India proves that there existed an advanced stage of society on par with advanced parts of the country.

1) PHANIGIRI:- The Buddhist site at Phanigiri is located on a hill top about 45 KMs from Suryapet Dist., 110 KMs from Hyderabad.

2) BADANAKURTHI:- It is an island in the river Godavari – 6 KMs from Khanapur Mandal in Nirmal Dist, where Bavari lived in hermitage in Kavitanam.

3)KOTALINGAALA:- It is on the right bank of the river Godavari in Velgatoor Mandal and is situated about 19 KMs from Dharmapuri and 52 KMs from Karimnagar.

4)DHULIKATTA :- Dhulikatta or Dhulikota (Mud Fort) 16 KMs from Peddapally Dist. It is an extensive early historic site encompassed by a mud fort with brick built gateways.

5)KONDAPUR :- Kodapur village and Mandal is situated in Sangareddy Dist at a distance of 60 KMs from Hyderabad on Hyderabad-Mumbai highway.

6)NELAKONDAPALLI:- It is a road side village in Khammam Dist – familiarly known as the birth place of the Saint Kancherla Gopanna (Baktha Ramdas).

TOURS FROM HYDERABAD OPERATED BY TGTDCCL.

*(All Tours start from IRO, Yatriniwas, Secunderabad and Central
Reservation Office, Basheerbagh)*

Sl. No.	Tour Details	Timings	Placed covers
1	Daily City Sight Seeing	Dep – 7.30 am Arr - 7.30 pm	Birla Mandir, Chowmohalla Palace, Charminar by walk, Nizam Museum (Purani Haveli) Salarjung Museum, Golconda Fort (Qutub Shahi Toms Drive through) Lumbini Park (Dropping Point) Museums closed on Friday.
2	Daily Ramoji Film City	Dep - 8.00 am Arr - 7.00 pm	Ramoji Film City
3	Daily Hyderabad by night heritage tour on demand	Dep - 5.00 pm	Sound & Light Show at Golconda Fort
4	Nizam Palaces Tour Every Sat & Sunday	Dep - 1.00 pm Arr - 9.00 pm	Chowmohalla Palace, Falaknuma Palace & Golconda Fourt Sound & Light Show
5	Papikondalu – Road cum River Cruise Tour	Dep - 7.30 pm Arr - 6.00 am Every Fridays 3 days Tour	Badrachalam, Papikondalu, Night halt at Koruturu – sharing accommodation in Bamboo Hut – (with Food)
6	Basar Tour	Dep - 6.00 pm Arr - 6.00 pm Every Saturday 2 days	Basar, Dichpally Ramalayam, Laxminarasimha Swamy Temple Raghunathalayam
7	Nagarujunasagar Tour	Dep - 7.30 am Arr - 10.00 pm Every Sat & Sunday	Dam, Nagarjuna Konda Museum, Ethipothala Waterfalls.
8	Temple cum Wildlife Tour	Dep - 7.00 am Arr - 8.00 pm Every Satuday 2 days	Vemulawada, Kondagattu (Lunch) Dharmapuri, Jannaram (Night halt) Kadem (Lunch) Kuntala Water Falls
9	Temple cum Hill Station Tour	Dep - 5.00 pm Arr - 8.00 pm Every Sat & Sunday 2 days	Ananthagiri – Vikarabad Chilkur Balaji Temple, Trecking & Anantha Padmanabha Swamy Temple, Ananthagiri (Night halt)
10	Kakatiya Tour	Dep - 8.00 am Arr - 9.00 pm Every Saturday 2 days	Yadagirigutta, Jain Temple, Pembarthy, Warangal Fort (Night Halt) Bhadrakali temple, 1000 pillar Temple, Laknavaram, Ramappa Temple.

11	Srisailam – Somasila Road cum River	Dep - 8.00 am Arr - 8.00 pm Every Saturday 2 days	Farhabad, Mallelatheertham, Srisailam Dam, Saakshi Ganapati, Srisailam Temple (Night halt) & Somasila Temple
12	Temple Tour Telangana Region	Dep - 7.30 am Arr - 10.30 pm Sat & Sunday 2 days	Yadigirigutta, Bhadrakali Temple, 1000 pilor Temple, Laknavaram Lake, Ramappa Temple, Kaleshwaram, Kotilingala, Dharmapuri, Kondagattu, Vemulawada & Vidya Saraswathi Devei Temple with Accommodation only.

*HOP-ON HOP-OFF Hyderabad sight Seeing Tour
Bus facility available Every 45 minutes in each
Tourist spot from 9.00 am onwards*

INTER – STATE PACKAGE TOURS

Sl. No.	Tour Details	Timings	Places covered
1	Tirupati – Tirumala – Volvo Bus Daily	Dep – 5.30 pm Arr - 6.00 am 3 Days	Tirupati, Tirumala, Tiruchanur with Freshenup & seegra Darshan (ID Must)
2	Tirupati – Tirumala – Volvo multi axle	Dep - 5.30 pm Arr. - 6.00 am Every Fri & Saturday 4 days	Tirupati (night-halt), Tirumala, Tiruchanur, Sri Kalahasti, Kanipakam, Srinivasa Mangapuram, Kapila Teertham (local tours by Non –A/c Coach.
3	Srisailam	Dep. – 10.00 am Arr. - 07.00 pm 2 days	Sakshiganapathi, Mallikarjuna Swamy Temple, Patala-ganga, Paladara, Panchadara, Shikaram & Dam.
4	Temple Tour (Rayalaseema Region)	Dep. - 2.00 pm Arr. - 10.00 pm 3 days	Srisailam (Night-halt), Ahobilam, Mahanandi, Belgum Caves, Yaganti & Alampur (with non- A/c accommodation.
5	Araku by Road Tour	Dep. - 7.00 pm Arr. - 7.00 am Every Thursday 4 days	Annavaram, Simhachalam, Vizaag (night- halt) Boating at Harbour, RKBreach, Museum & Kailasagiri, Araku, Borra Caves, Anathagiri
6	Beach Tour	Dep. - 8.00 pm Arr. - 6.00 am Every Saturday 2 days	Vijayawada local (night-halt) Suryalanka Beach

7	Bengaluru – Ooty – Mysore - Coorg	Dep. - 8.00 pm Arr. - 8.00 am Every weekend, Friday & on demand & Public Holidays - 4 days	Bengaluru, ISKON temple, Visweswaraiiah Museum, Tipu's Place, Drive through Cubbon Park, Vidhan Soudha, Lalbagh, Ooty, Doddabetta peak, Botanical Garden, Boating, Coorg, Raja Seat Premises, Abbey Water falls, Mysore, Chamundeshwari Temple, Mysore Palace, Brundavan gardens
8	Ooty Tour (Volvo) on demand	Dep. – 3.30 pm Arr. - 8.00 am 6 days	Bangalore, Ooty, Mysore with non-A/c accommodation.
9	Goa Tour (A/c Coach) on demand	Dep. - 1.30 pm Arr. - 8.00 am 5 days	South Goa, North Goa, Santa Monica with A/c accommodation.
10	South India Tour on demand every month 1 st & 16 th by Volvo & Non-A/c Coach	Dep. - 3.30 pm Arr. - 7.30 am 14 days	Bangalore, Srirangapatnam, Mysore, Sravanabelagola, Halebid, Bellur, Guruvayoor, Kochi (Chochin), Tiruvananthapuram, Suchindram, Kanyakumari, Madurai, Rameswaram, Thiruchi / Srirangam, Thanjavour, Kumbakonam, Pondihery, Mahabalipuram, Kanchi, Star Temple, Thiruthani & Tirupati
11	Shirdi Tour Daily Volvo multi axle Volvo Coach Non-A/c Coach	Dep. - 5.00 pm Arr. - 6.30 am 3 days	With non-A/c accommodation
12	Shirdi – Ajantha – Ellora Tour (Every Wed & Friday Volvo, A/C & Non-A/c Coach	Dep. - 4.00 pm Arr. - 6.30 am 4 days	Shirdi, Sani Shingnapur, Ajantha, Ellora, Grushsenshwar, Aurangabad with Non-A/C accommodation.
13	Shirdi – Nasik – Triambakeswar Tour (Every Saturday A/c Coach, Non-A/c Coach	Dep. - 4.00 pm Arr. - 6.30 pm 4 days	Shirdi, Nasik, Triambakeswar with non-A/c Accommodation.
13	Shirdi – Pandharpur Tour By Non-A/c Coach	Dep. - 4.00 pm Arr. - 6.30 am 4 days	Shirdi, Sani Shingnapur, Pandharpur & Tuljapur with non-A/c accommodation
14	Warangal – Shiridi Tour (Volvo Coach) Pick up points: Karimnagar, Nizamabad (Every Wed & Saturday	Dep. - 2.30 pm Arr. - 9.00 am 3 days	Shirdi, Sani Singanapur, Ellora, Grushneshwar, Aurangabad with non-A/c accommodation.

CANCELLATION RULES

Period	% of amount deduction
Less than 24 hours	No Refund No postponement No cancellation
Between 24 hours & 48 hours	50% on tours 20% on other facilities
More than 48 hours	Rs. 100/- on tours 10% on other facilities

Full postponement / preponement only once.
Further no postponement / No preponement / no cancellation

SPECIAL PACKAGES TO TIRUPATI BY FLIGHT

Sl.No	Airline	Departure	Arrival
1	SPICE JET		
	a)One day tour	6.55 am Hyd Airport	6.30 pm same day
	b)Two days tour	6.55 am Hyd Airport	6.30 pm next day

One Day Tour : Flight, A/c Transport at Tirupati / Tirumala, Seegra Dharshan and Lunch

Two Days Tour : Flight, A/c Transport at Tirupati / Tirumala, Seegra Dharshan, A/c Accommodation (twin sharing) and food.

VEHICLES ON HIRE & PACKAGE TOURS

CONTACT : 040-23412129

Vehicles of Telangana Tourism Development Corporation Ltd., will be provided on hire basis, for the local tours and also outstation tours.

- 1) 15 seater AC Mini Luxury Bus
 - 2) 18 seater AC Mini Bus
 - 3) 26 seater AC Mini Bus
 - 4) 36 seater Non-AC Hitech Bus
 - 5) 40 seater AC Hitech Bus
 - 6) 45 seater AC Volvo / Benz Bus
 - 7) 47 seater AC Multi Axle Volvo Bus
 - 8) 7 seater CARAVAN AC (Sofa-cum-Bed) Attached Toilet; 2 LED Screens / Refrigerator
 - 9) INNOVA Cars for local tours
- ➔ 20% extra to be deposited (refundable caution deposit) on estimated tour cost
 - ➔ GST of 5% will be charged (for outstation tours)
 - ➔ MV Tax will be charged for outstation tours as applicable
 - ➔ Toll Gates, Parking charges etc., shall be borne by the customer

CANCELLATION CHARGES FOR HIRE BOOKINGS

- ➔ Before 48 hours – 10% of total hire charges will be deducted
- ➔ Within 24 hours - 15% of total hire charges will be deducted
- ➔ Before one hour of the departure - 50% of total hire charges will be deducted
- ➔ After departure time – No refund is applicable.

BOATING AT LUMBINI PARK (CONTACT NO. 98480 11860)

The following boats of TGTDCCL are under operation for the use by tourists / guests and also general public, at Lumbini Park (Tankbund).

- 1) Rajahamsa Boat
- 2) Mechanized Boat
- 3) Jetski (Single & Double)
- 4) Parasailing
- 5) Speed Boat
- 6) Khair-un-Nissa / Bhagmati Cruise (Cultural pleasure trip)

CRUISE BOATS ON HIRE
CONTACT – 9848011860 /
9292105425

Cruise Boats at Lumbini Part (Tankbund) of Telangana Tourism Development Corporation Ltd., will be provided on hire basis, for the PARTIES.

- 1) Khair-un-Nissa (100 capacity)
- 2) Bhagmati (100 capacity)
- 3) Mechanized Boat (40 capacity)
- 4) Rajahamsa Deluxe Boat (8 Capacity)

SOUND & LIGHT SHOW

→ At Golconda Fort, Hyderabad (Contact No. 040-23512401)

1st Show in English (All Days)

2nd Show in Telugu on Mon, Wed & Friday and on other day in Hindi

Show timings:- (March-October) 1st Show 7.00 pm

2nd Show 8.15 pm

(November-February) 1st Show 6.30 pm

2nd Show 7.45 pm

→ At Warangal Fort, Warangal (Contact No. 86869 49515)

→ At Elagandal Fort, Karimnagar (Contact No. 90328 22913)

HOTELS & RESORTS

The following are the Hotels and Resorts operated by TGTDCCL in Telangana State.

Sl. No	Place	No. of Rooms	Contact No.
1	Vijay Vihar - Nagarjunasagar	A/c Suits – 10 Sarvoar Suits – 8 AC Samagamam -20	08680-277363 9705188336
2	Taramati – Baradari, Hyderabad	A/c Suits - 6 A/c Rooms - 24	98488 27102
3	Badrachalam	A/c Suite - 1 A/c Rooms - 37 Non-A/c Rooms - 16	08743-231463 9848823073
4	Yadagirigutta	A/c Suits - 2 A/c Deluxu - 4 A/c Standard - 8 Non-A/c Rooms - 24	08685-23717 9848823074
5	Basar	A/c 4 Bedded - 1 A/c Rooms - 15 Non-A/C 4 Bedded-3 Non-A/c 3 Bedded -2 Non-A/c Rooms -3	08792-243691 9848074462
6	Anantagiri - Vikarabad	A/c Suits - 2 A/c Rooms - 32	08416-256800 9010911122
7	Shamirpet	A/c Rooms - 10 A/c NCL Cottages -12	9553586349
8	Haritha Indur-Inn, Nizamabad	A/c Suits - 3 A/c Rooms - 32 Non-A/c Rooms - 11	9603667724 9603668200
9	Haritha Kakatiya, Warangal	A/c Suits - 5 A/c Deluxu - 48	0870-2562237 9951022201
10	Ramappa, Warangal Dist.	A/c 3 Bedded - 3 Non-A/c Rooms - 2	9848100450
11	Pakal, Warangal Dist.	Glass Cottagew - 2 Tented Cottages - 4	9000910458
12	Alampur	S/c Suits - 2 A/c Rooms - 16	9705392100
13	Keesargutta (Hyd)	A/c Rooms - 5 Non-A/c Rooms 10 Non-A/c Dormitory- 1	08418-202089 9010077395
14	Laknavaram (Warangal)	A/c Rooms - 4	9756596288

		A/c Cottages - 3	
15	Jannaram	A/c Cottages - 8 Non-A/c Rooms - 2 Dormitory - 8	9133051007
16	The Plaza - Hyderabad	Suite Rooms - 4 A/c Deluxe single 3 A/c Single 75	955383319 / 18
17	Vemulawada	A/c Rooms - 4 Non-A/c Rooms - 4 Dormitory 5 Beds 2	8499830815
18	Singoor	A/c Rooms - 6 Non-A/c Rooms - 4	9951968300
19	Pochampalli	A/c Rooms - 2 Non-A/c Rooms - 2	9010264700
20	Kondagattu	A/c Rooms - 5 Non-A/c Rooms 5	7729903666
21	Gadwal	A/c Rooms - 4 Non-A/c Rooms - 4	9133322541 9849879888
22	Medak Fort	A/c Suite - 1 A/c Standard - 2	9133533917
23	Edupayala	A/c Rooms - 9 Non-A/c Rooms - 9	8499088481
24	Dharmapuri	A/c Rooms - 9 Non-A/c Rooms - 3	8499830816
25	Kadem	A/c Rooms - 12	9133053007
26	Kaleshwaram	A/c Deluxe - 2 A/c Rooms - 4 Non-A/c Rooms - 13	9951239018
27	Jetprole	A/c Room - 1 Non-A/c Room 1 Dormitory 2 bedded	9133322543
28	Somasila	A/c Room - 10 Non-A/c - 1	9133322542
29	Ali Sagar	A/c Rooms - 4	7995545583
30	HARITHA WAYSIDE AMENITIES	Pregnapur Incherla	9912325902 9010007261

CUSTOMISED TOURS WILL BE ARRANGED

Contact : 9705597706

Email: customizedtours@tgtdc.in

marketing@tgtdc.in

GRIEVANCE REDRESS MECHANISM

Any grievance / updates in written form will be received in plain paper in the form of an appeal, application by the following Officers of TGTDC. Such grievances may even be sent through email or by post / SMS.

Sl. No.	Designation of the Officer concerned	Department	Phone No.	Address
1	General Manager	Hotels (North)	9553590333	Corporate Office, TGTDC, Himayathnagar, Hyderabad-500029
2	General Manager	Hotels (South)	9959188830	-do-
3	Dy.General Manager	Water Fleet	9912727463	-do-
4	General Manager	Transport		-do-
5	Asst.General Manager	Sound & Light		-do-

Email Address: Hotels: gmhotels@tgtdc.in
Transport: gmtranssport@tgtdc.in
Water Fleet: gmw@gmail.com
Sound & Light: info@tgtdc.in

OUR OFFICE

The Office of the Telangana Tourism Development Corporation Limited is located at the Tourism House, 3-5-891, Himayathnagar, Hyderabad-500029, Telangana State. The normal office timing is 10.30 AM to 5.00 PM in all working days. On all Second Saturdays, Sundays and other public holidays, the office will remain closed.

RIGHT TO INFORMATION ACT, 2005

NAMES, DESIGNATIONS AND OTHER PARTICULARS OF PUBLIC INFORMATION OFFICERS

	Designation	Address	Telephone
Appellate Authority	General Manager (Admn)	040-23262151 3-5-891, Tourism House, Himayathnagar Hyderabad - 500029	
State Public Information Officer	Joint Manager (Admn)	040-23262151 3-5-891, Tourism House, Hymayathnagar Hyderabad-500029	

List of APIO 's of TGTDC Ltd

1. Dy. Manager (Accounts)	Accounts Dept.	040-23262151 3-5-891, Tourism House Himayathnagar, Hyderabad-500029
2. Architect	Engg. and Projects	
3. Asst. Manager	AMC & Estates	
4. Asst. Manager	Marketing	
5. Supervisor	Transport and Materials	
6. Sys. Supervisor	Administration	
7. Jr. Acct	Water Fleet & Sound Light	
8. Sr. Asst.	Legal and Maintaining of Registers, Records,	

Service Charter Of Telangana Tourism Development Corporation Limited

This Corporation mainly deals with the subjects of Tourism

(2) Service Delivery time frame for the Services rendered by the Dept.:

(i) Public related

(a) Routine matters ... 3 days

(b) Other than routine matters ... 15 days

Eg: Investors of Tourism Projects.

(ii) Reference/letters from other Departments (Inter-departmental)

(a) Routine matters ... 3 days

Eg: Clarification from HODs etc.

(b) Other than routine matters ... 10 days

Eg: Financial sanctions, Budget Release Orders etc.

© Service matters ... 15 days

Eg: Clarifications in service matters, ratifications,
Special sanctions, relaxation of rules etc.

(iii) Intra-departmental matters (within department):

(a) Routine matters ... 7 days

Eg: Leave, postings, increments, LTC, pay fixations etc.

(b) Other than routine matters ... 15 days

Eg: Representations, appeals, vigilance matters,

Sanction of loans and advances, sanction
of Medical reimbursement to staff etc.

(c) Service matters ... 15 days

Eg: Promotions, clarifications/ratification

From M.D, Finance, Law Departments etc.